



DENR CENTRAL OFFICE. Visayas Avenue, Diliman, Quezon City
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**DENR FEEDBACK FORM
(2019-0)**

PART I.		CONTROL NO.		<i>Control No. to be supplied by DENR</i>	
Name (<i>Pangalan</i>):		Age (<i>Edad</i>):	Gender (<i>Kasarian</i>):		Date (<i>Petsa</i>):
[] Home / [] Business Address (<i>Tirahan</i>):		Contact Number (<i>Telepono</i>):		E-mail address:	
Type of Client (<i>Uri ng kliyente</i>):		Name of Business, Organization, Company or Gov. Agency (<i>Pangalan ng Negosyo, Organisasyon, Kumpanya o Ahensya</i>):			
<input type="checkbox"/> Citizen/Individual/Representative <input type="checkbox"/> Business/Company (<i>Kumpanya</i>) <input type="checkbox"/> Organization/PO (<i>Organisasyon o PO</i>) <input type="checkbox"/> Government (<i>Ahensya ng Gobyerno</i>)		<hr/> <hr/> <hr/>			
Purpose of Visit (<i>Sadya sa Opisina</i>):			What kind of transaction (permit, certificate, clearance, agreement, authentication, etc.) did you inquire about/apply for? (<i>Anong transaksyon ang iyong itinanong o hinihingi?</i>)		
<input type="checkbox"/> Inquiry (<i>Magtatanong lamang</i>). <input type="checkbox"/> Official Business/Visit (<i>Opisyal na Pagbisita</i>) <input type="checkbox"/> Application or Request <input type="checkbox"/> Follow-up Number of office visit or follow-ups (<i>Bilang ng pagbisita</i>): _____ <input type="checkbox"/> Pick-up (<i>Kukunin ang dokumento</i>). Date of Application (<i>Petsa ng aplikasyon</i>): _____					
Nature of feedback. Please check all that applies and indicate the specific details. (<i>Lagyan ng tsek (✓) ang lahat ng angkop at Idetalye ang mga pangyayari.</i>)					
[] Suggestion (<i>Mungkahi</i>)					
[] Commendation (<i>Papuri</i>)		Person Being Commended (<i>Taong Pinupuri</i>):		Position/Office (<i>Posisyon/Opisina</i>):	
Reason for Commendation (<i>Dahilan ng Papuri</i>):					
[] Complaint (<i>Reklamo</i>)		Person Being Complained (<i>Taong Inirereklamo</i>):		Position/Office (<i>Posisyon/Opisina</i>):	
Reason for Complaint (<i>Dahilan ng Reklamo</i>):					
[] Client Satisfaction Survey. Please proceed to Part II of form. (<i>Tumungo sa ikalawang bahagi.</i>)					

PART II. As part of our evaluation of our services, we would like you to completely and honestly answer the following questions.

Please specify the **service** being **evaluated/assessed.** (*Tukuyin ang serbisyo na sinusuri.*)

Please check the appropriate number of stars reflecting your ratings on the kind of service provided by the DENR. (*Lagyan ng tsek (✓) sa katumbas na gradong ibibigay ninyo sa iba't ibang aspeto ng serbisyo.*)

Aspect (<i>Aspeto</i>)	★	★★	★★★★	★★★★★
	Very Dissatisfied (<i>Lubhang Hindi Nasiyahan</i>)	Dissatisfied (<i>Hindi Nasiyahan</i>)	Satisfied (<i>Nasiyahan</i>)	Very Satisfied (<i>Lubhang Nasiyahan</i>)
1. Timeliness of action to complete the transaction, service or request. (<i>Tamang oras na pagkakaloob ng serbisyo.</i>)				
2. Quality of service received. (<i>Kalidad ng serbisyong natanggap.</i>)				
3. Professionalism of the DENR personnel who entertained you. (<i>Propesyonismo sa pakikitungo ng kawani o mga kawani ng DENR.</i>)				
4. Ease of doing business with DENR. (<i>Kaginhawaan ng pakikipagtransaksyon sa DENR.</i>)				
5. Over all experience in transacting business or applications with DENR. (<i>Pangkalahatang karanasan sa pakikipagtransaksyon sa DENR.</i>)				

<input type="checkbox"/> I hereby consent DENR to collect, process, transmit and store the data provided herein subject to the rules and regulations set by Republic Act No. 10173, otherwise known as the Data Privacy Act of 2012. (<i>Pinahihintulutan ko ang DENR na kolektahin, iproseso, ipadala at itago ang mga impormasyon na nakasaad sa papel na ito alinsunod sa Batas Republika Blg. 10173 o ang Data Privacy Act of 2012.</i>) <input type="checkbox"/> I refuse to participate in the client satisfaction survey.	Name and Signature [] Refuse to Sign
	Control No.